



Klahoose Wilderness Resort

100% Indigenous-owned specializing in cultural experiences and wilderness adventures in Desolation Sound, BC

POSITION: Guest Services – Housekeeping & Meal Service

TIMEFRAME: May to October 2021

Expectations

The Guest Services Team is comprised of 2 main cross-functional or *hybrid* jobs:

- 1) food and beverage service
- 2) housekeeping

- A Guest Services employee demonstrates flexibility and attention to detail. They promote a positive image of the property to guests, and must be pleasant, friendly, and able to help address problems or special requests.
- When housekeeping, the employee provides guests with a clean and comfortable stay.
- When serving meal, they provide guests with prompt food and beverage service and work closely with the Chef. The Resort's tourism packages require that guests have all meals, beverages and snacks included during their stay.
- The positions are based on a daily, split-shift routine.
- It is expected that the employee(s) in the Guest Services department are able to work 7-days a week for the contracted seasonal time period of 5 months. Accommodation and meals are provided onsite.
- Each guest services employee must be willing to adapt working in housekeeping, food and beverage service, dishwashing, and kitchen clean up, determined by the number of guests onsite and scheduled accordingly by the Manager.

Job Requirements/Qualifications

- We are looking for someone who is excited about working in a remote wilderness location, has a love for the outdoors, a strong work ethic, and above all, a positive team-oriented attitude.
- Previous serving and housekeeping experience in a high-end establishment as asset.
- Physical mobility and stamina required. May be required to lift up to 15lbs.
- Professional attitude. Bondable.
- Ability to work independently. Excellent time management skills.
- Housekeeping and food and beverage experience. Basic wine knowledge and some mixology.

Certifications

- ✓ Serving It Right
- ✓ FOODSAFE Level 1
- ✓ First Aid an asset
- ✓ SVOP an asset

Please submit letter of interest with resume and 3 references to team@klahooseresort.com

Only short-listed candidates will be notified for a phone or video interview.

Deadline: March 1st, 2021

Please visit our website to get an idea of the Klahoose Wilderness Resort experience: www.klahooseresort.com