

KLAHOOSE WILDERNESS RESORT, DESOLATION SOUND, BC

2022 EMPLOYMENT OPPORTUNITIES



Klahoose Wilderness Resort, is Canada newest wilderness lodge offering guests and immersive and all inclusive packages for wildlife viewing, grizzly bear tours and Indigenous cultural experiences. We are looking for our 2022 team to live and work off-the-grid in a remote and stunning location, here in Desolation Sound, BC.

Is this you?

Flexible, Creative, Attentive to details, Accountable, Confident, Adaptable, Energetic, Self-aware, Self-directed, Eager to learn, Have high service standards? Do you love the thought of spending an entire summer in a stunning yet remote location? If so, we are looking for a team of shining stars for the Klahoose Wilderness Resort which is creating an experienced team of Hospitality Super Hosts for the 2022 season. ([Website](#))

Located within the heart of Desolation Sound, the Klahoose Wilderness Resort, ([map](#)) is BC's newest premiere Indigenous cultural experience, open seasonal from May to October. Owned and operated by the QXMC (Qathen Xwegus Management Corporation), the resort is a seasonal-use property with a combination of lodge and cabin accommodation for an average of 12+ guests. All-inclusive guest packages will offer an authentic, luxury eco-resort experience, reflecting the Klahoose traditional values, with immersive and respectful exploration of the surrounding wilderness and wildlife.

Klahoose Wilderness Resort Positions for the 2022 Season

The successful candidates will have certifications pertaining to roles; the ability to adjust easily to remote location style living; endurance, an eagerness to serve, and a team-player attitude are key.

- 1) **On Site Resort Manager:** The primary responsibility will be customer services and to coordinate the reservations and arrivals and all guests details with the reservation's office. This will include welcoming guests, coordinating all check-in/out, scheduling meals, tours, guest land, air or marine transportation, on site activities, optional tours, and overall guest experience. The onsite manager will be managing the small team including chef, maintenance, housekeeping, food and beverage servers, gift shop, cultural interpreters, and guides and assist with all departments during the season. FoodSafe Level 1, Serving it Right, First Aid. SVOP licence an asset.
- 2) **Chef - Kitchen Manager:** Min 5 years operating a high-end kitchen preferred. FoodSafe Level 2. Creative menu planner with knowledge of local food sources. Experienced with the demands of lodge cooking, in a remote location for an entire season. Indigenous food menu planning and SVOP an asset.
- 3) **Guest Services Team** these departments are cross-functional, the positions require flexibility to shift tasks when necessary. Certifications: FoodSafe Level 1, Serving it Right, First Aid. SVOP licence an asset.
 - **Lead Guest Services:** Demonstrates leadership qualities. Is highly organized, flexible, supportive. Duties include housekeeping, meal service and organizing additional staff as seasons progresses
 - **Housekeeping:** Requires self-direction and flexibility. Ability to work a split-shift routine. Duties include laundry, daily housekeeping of guest rooms and public areas and meal service. Requires high sanitation standards and awareness of public health regulations.

- **Food & Beverage:** Outgoing, 'people person', self-directed, highly motivated. Ability to work a split-shift routine. Team player willing to help in housekeeping, dishwashing, and kitchen clean up. Experience in food and wine service an asset, however training will be provided onsite.
- 4) Cultural Interpreter/ Guide:** Up to date marine vessel operator licence and first aid certifications. In-depth knowledge of the surrounding water ways. Cultural knowledge of the Klahoose and the surrounding Nations and Lands. Environmental awareness. Eager to offer a positive, lasting memory for the guests, and help team-mates daily in any department when needed. Must be flexible, safety-conscious, and a 'people person'. Seasonal (late-August to October) Grizzly bear Viewing guides will bear guiding Level from the Commercial Bear Viewing Association.

Wait, there's more!

Cultural Ambassadors – Invited twice weekly throughout the season to host our special gathering such as a traditional meal, weaving, carving, drum-making, language class, song, dance, food foraging. This position is contractual.

Do you have other talents? We invite candidates to include all skills such as yoga instruction, aesthetician, masseur/se, birder, fisher, kayak guide, biologist/naturalist, storyteller.

Availability Generally, May to October, however depending on position long term positions are also available. Due to its remote location, and the fact that the resort is accessible by water (about 45 minutes by boat from Lund, BC) most of these positions are full time for an average of 5-6 months.

What We Offer:

- Competitive wages
- Guest gratuities
- Staff Accommodation
- Staff Meals
- Possible long-term employment options withing the organization

Job Application Process: To apply please submit a **letter** to team@klahooseresort.com telling us what you can offer the team and why we should consider you. Include a **résumé or CV with 3 most current references** (they will be contacted) and indicate the **position(s) that best fits** your capabilities, certification, and interests.

Pre-season training and certification may be available for some candidates. Please note only short-listed candidates will be contacted for follow-up.